

If you change your mind about our products you can return your order for any reason within 3 months for an exchange or refund. Please follow the simple steps below:

- Please email us prior to posting, and state if you would like a refund or an exchange.
- Return the product to us in perfect condition (unused and where possible in original packaging).

Send your parcel to: Lucy Bates Vintage Fabric,  
Ash Farm House,  
110 High st.  
Ashwell  
Herts  
SG7 5NS

- 3. Goods are returned at you own cost. The delivery charge for the original order is non-refundable.

We strongly recommend that you obtain a certificate of posting when you return any parcel. Certificates of posting are available free at the post office and will enable us to action your refund should your parcel be lost or delayed in the post.

We will write to confirm when your return or exchange has been processed. Please allow up to 21 days.